



COMMONWEALTH of VIRGINIA

DEPARTMENT OF HEALTH

OFFICE OF DRINKING WATER

Abingdon Field Office

407 E. Main Street, Suite 2
Abingdon, VA 24210
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OFFICIAL ELECTRONIC MAIL; NO HARD COPY TO FOLLOW

September 9, 2021

NOTICE OF ALLEGED VIOLATION

SUBJECT: Tazewell County
Waterworks: Town of Tazewell
PWSID No.: 1185761

Mr. Todd Day, Town Manager
Town of Tazewell
P.O. Box 608
Tazewell, Virginia 24651

RE: Failure to Monitor for Total Trihalomethane (TTHM) and Haloacetic Acid (HAA5)

Dear Mr. Day:

The subject waterworks appears to be in violation of the *Waterworks Regulations*.

According to our records, the required Total Trihalomethane (TTHM) and Haloacetic Acid (HAA5) monitoring, as defined in Section 12 VAC 5-590-370 of the *Waterworks Regulations* was not performed. Two dual sample sets were required to be collected between August 8 and August 14, 2021, and none were collected.

Public Notice: This is a Tier 3 situation. 12VAC5-590-540 of the *Regulations* requires you to notify consumers that the required monitoring was not conducted. The public notice must be handled as follows:

- You must distribute a Notice to Consumers ("Notice") no later than September 9, 2022.
- The Notice must be mailed or directly delivered to each customer receiving a bill, and to other service connections served by your waterworks.
- If your waterworks serves consumers who do not pay water bills, or who do not have service connection addresses (apartment dwellers, university students, or nursing home patients, for example) you must also use other delivery methods to provide the Notice to these consumers as well. Examples of other methods include, but are not limited to, publication in local newspapers, delivery of multiple copies to apartment buildings, or posting the Notice in public places served by the waterworks.

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- You may choose to include the Notice as an enclosure with or as an integral part of your Consumer Confidence Report (CCR) for 2021 water quality data. To do so, the combined CCR and public notice must be distributed to consumers by July 1, 2022, AND you must take steps to ensure that the CCR and public notice reach all persons served by the waterworks. This requirement is more stringent than the "good faith effort" requirements for distributing the CCR alone.
- Until the violation is resolved, you must give a copy of the Notice to all new billing units or new customers, before or at the time service begins.
- You must repeat distribution of the Notice annually for as long as the violation persists.

Attached is a draft notice for you to provide to consumers. You may use this notice as is, or modify it to meet your situation better, as long as the information is accurate and the notice contains all of the required elements and mandated language. If you decide to change the notice, we suggest you contact this Office to verify your proposed changes meet the requirements of the *Waterworks Regulations*. Please insert the name, address, and phone number of a waterworks representative in the spaces provided on the draft notice.

Public Notice Confirmation: Within ten days of completing public notification, you must provide this Office with a copy of the notice you distributed, along with signed certification of the distribution completion date and methods used. Failure to distribute public notice and report to the Virginia Department of Health may be a further violation of the *Waterworks Regulations*. Enclosed is a certification form for your use.

If you have any questions regarding this matter, please contact me at 276-525-6159.

Sincerely,

DocuSigned by:
REX PEPPLER
B78987D20B94464...
Rex A. Peppler, PE
District Engineer

RAP/kb

Enclosures

ec: Noelle Bissell, MD via Brian Stanley – Cumberland Plateau Health District
Legal Affairs, VDH – ODW – Central Office

**NOTICE TO CONSUMERS
of the Town of Tazewell Waterworks
Waterworks ID No. 1185761**

We have been advised by State health officials of a failure to perform required monitoring in accordance with the Commonwealth of Virginia/State Board of Health *Waterworks Regulations*.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the third calendar quarter 2021, we did not monitor for total trihalomethanes and haloacetic acids and therefore, cannot be sure of the quality of our drinking water during that time.

State health officials feel there is little need for concern about the safety of your water because past records show that our system has had no documented problems with total trihalomethanes and haloacetic acids contamination; however, routine sampling and analysis is required to determine the quality of water delivered to our customers.

There is nothing you need to do at this time.

We plan to collect the samples for analysis during the period of November 8 through 14, 2021.

For more information, please contact:

Town of Tazewell (owner or operator)
P.O. Box 608, Tazewell, VA 24651 (mailing address)
(276) 988 - 2501 (telephone number)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.